



Frequently asked Questions for RVs

How do I make a reservation?

Please visit our website at www.balloonfiesta.com, then guest info, and RV information. There is an accurate and up to date schedule of availability for you to see what sites are available.

What if there is only one of the days in the site I want, and I am willing to split my stay?

Yes, you can split your stay. You will need to make a manual reservation by downloading our reservation form from our website, on the RV page.

What if I don't want to stay for 3 nights?

If you do not want to stay for the 3 night minimum, you may do what we call Drive-In camping, where no reservation is made. Drive-in camping is our Standard sites, dry camping for \$35.00 per event night or \$17.50 for non-event nights.

I have booked my reservation, when do I get my packet of information for check-in?

All information is emailed to you upon booking. You will be emailed a confirmation number with the completion of the reservation process. Nothing is mailed; you will receive a welcome bag upon check-in at the reservation booth.

What if I have lost my confirmation number or email with the confirmation information?

You can arrive and check-in by your last name, or email jgarcia@balloonfiesta.com for another confirmation to be sent to you.

How big are your RV spaces?

Our spaces are 19 feet in width and 50 feet in depth. We do ask that you disconnect your tow vehicle prior to arrival at the reservation booth. This allows for us to park you quicker in your space.

What if I want to arrive earlier than I booked my reservation?

You can arrive early and pay for the additional night's stay, if there is the space available. We always have dry camping available.



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When is Check-in and Check-out?

Check in time for reservation is 12 noon till approximately 7pm*, and check-out is 11am. *We do not park after dark for safety purposes. If you arrive after 7pm, you will be parked the next morning at 8am.

What if I want to be parked next to my friend?

If you want to be parked next to someone in particular, we ask that you both arrive together.

What happens if I cannot keep my reservation? What is the cancellation policy?

Up until July 14th refunds will be processed with a \$10.00 fee for the Standard, Premium, and VIP sites. President's Compound is a fee of \$12.50. July 15th through August 31st a 50% refund will be given. After August 31st, no refunds will be given. We do not rollover paid reservations to the following year.

What is Rally Style Parking?

Rally Style parking is "first come, first served." All RVs are parked at AIBF's discretion; requests can be made but are not guaranteed.

Can I get water on site?

The only access to water when arriving is at our Standard/Premium lot. All other lots do not have access for the one time fill. We do however have a 3rd party vendor who is onsite for water fills. There is a fee for the fill, \$25.00, but they come to you and it doesn't matter how many gallons you need.

Is there a dump station?

No, however we have an on-site pumping service. This is a 3rd party vendor who will come to you and pump your tanks for you. There is a fee of \$25.00 per pumping. Please check with the reservation booth/tent for additional details.

Are pets allowed at the RV Park?

Yes, pets are allowed. NM has a leash law, so please make sure that your pets are on a leash and more importantly, pick up after your pet.



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Can I take my pet to the Balloon Launch Field?

No, Balloon Fiesta Park is a City of Albuquerque Park, in which dogs are not allowed. Dogs are not allowed at the park during Balloon Fiesta at any time.

Are generators allowed?

Yes, generators are allowed if they are not "Construction external generators." We do ask that you abide by our quiet hours of 10pm to 5am, and that they be off of the ground.

Are there showers on site?

Not currently. We do not have a shower station or a place to shower. We are always working on a solution.

Can I take my own golf cart or one I have rented to the launch field?

No, Golf Carts are not allowed to be taken down to the field. This is an insurance and safety issue. We offer a shuttle service for you to and from the field.

Can I ride my bike to the field and on the field?

You can ride your bike to the field, and park it with our free Bike Valet. Bikes are not allowed on the Balloon Launch field at any time. Bike Valet is located just north of the Balloon Museum, near our VIP RV sites.

I need a wheelchair, where can I rent one?

We rent wheelchairs on the field, near our information booths. We also have motorized scooters for rent also.

Is there an RV shuttle? Where do I get on it? When does it run?

The RV shuttle busses run all day when there are double events, they start at 4am and run until 10pm. There are 4 shuttle stops located in our Standard and Premium locations. There is handicap access for wheelchairs or scooters. These shuttles are free of charge. They will take you to and from the RV Park.

When does the field open? When does it close?

The balloon launch field opens at 4am and it is open till 10pm.



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Do I have to purchase admission in advance?

No, we never sell out of general admission tickets. You can purchase them at the gate for \$10.00 per person per session. Children under 12 are free.

What is a session?

We call a session the events scheduled for the time of day. We have AM sessions and PM Sessions. All events during the AM session are included in your admission, as with the PM Sessions. The only event that is a separate charge is the MusicFiesta on the second Saturday of the event. MusicFiesta includes general admission for the evening and the Concert.

Where is the nearest ATM?

On the corner of Alameda and Balloon Museum Drive, where the Fiesta Headquarters are located, it is a CU anytime.

Where are the nearest Laundry, store, and Post Office?

Upon check in you will be given a welcome pack with a map and contact information of all of the necessary places you may need on your visit.

When do reservations open each year?

Reservations open 8 days after the end of each Balloon Fiesta. It is always a Tuesday at 8am MST. Reservations are online only, and that even applies for groups.

This is a list of the most frequently asked questions about upcoming RV reservations. A set of rules and regulations will be given to you upon check-in. If you have any further questions, please contact me at jgarcia@balloonfiesta.com.