

GLAMPING RULES AND REGULATIONS

CANCELLATION POLICY

- Cancellations 15 days prior to check in guest will receive a 50% refund
- No refunds within 15 days of check in.

ARRIVALS / DEPARTURES

- Check in is between 1pm – 3pm
- Check out is between 10am - 11am
- In advance you will receive specific directions to the campsite and parking area.
- The Campsite Attendant will contact you prior to your arrival to obtain your estimated arrival and departure information.
- Upon arrival you will be met by our Campsite Attendant and directed to your parking location.
- You are strongly encouraged to arrive prior to 3pm due to heavy traffic during evening sessions. If you should arrive after 3pm you may encounter heavy traffic and may be prevented from arriving at your site until after the evening session so pre-arrival communication with the Campsite Attendant is important.

PORTABLE TOILETS / SHOWER TRAILER

- Portable restrooms and showers are available at the camping site.
- Please leave all supplies for other guests to enjoy.
- (1) Towel per guest will be provided.

PROHIBITED ITEMS

- NO CAMPFIRES ARE ALLOWED PER THE ALBUQUERQUE FIRE DEPARTMENT. IF YOU ARE CAUGHT BURNING A CAMPFIRE OF ANY SORT, YOU WILL BE ESCORTED OUT.
- NO DRONES OR ANY OTHER UNAUTHORIZED MOTORIZED FLYING AIRCRAFT ALLOWED (TFR is in place during this event) if you are caught you will be escorted off the property after a discussion with the FAA & other government agencies
- Firearms are not allowed at Balloon Fiesta Park.
- No loud motorized transportation vehicles allowed.

PETS

- Pets, other than service animals, are not allowed past the ticket booths when entering the event.
- All pets must be on a leash at all times.
- Owners must clean up pet waste. You will be asked to leave if found not picking up after your pet.
- Care should be taken during the events, as some pets become frightened by the sound of balloon burners.

PLEASE NOTE

- Balloon Fiesta assumes no responsibility for cancellation of balloon activities due to weather or safety considerations.
- Security will be onsite 24 hours per day throughout the event.
- Balloon Fiesta is not responsible for loss or damage to vehicles and their content.
- Quiet hours are from 10pm—5am.
- Please keep our site clean, place trash in provided receptacles.
- You have agreed to follow these rules at the time of booking, please keep in mind these rules in place for your safety.