

## 2024 Balloon Fiesta RV Reservation System

Balloon Fiesta is once again working with Staylist, one of the most widely used RV reservation systems in the country to handle RV reservations for the 2024 Balloon Fiesta. The reservations will be handled directly via the Staylist system and not through Balloon Fiesta. This document is designed to provide you the information about the process you need to make a successful reservation to attend the 2024 Balloon Fiesta as a member of the RV community.

What to do BEFORE
Reservations Open

- Review the overall map (below or online) and prices to create a list of your priority lots.
- Prioritize all lots!
- Decide your check in and check out dates (Note the 3 night minimum)
- C Review RV Rules and Regulations. Also online.
- Set your alarm for Wed, Jan 10, 2024 for 9am MST





How To Make a Reservation Starting at 9 am MST January 10, 2024



Use your bookmark to pull up the site

If you are on the site BEFORE 9 AM, refresh the page at 9 AM

Enter Check in and Check out Dates

Use the pop up or type in the dates (remember the 3 night minimum)

Enter your requested lots under the preference slots

Enter your equipment type and size

Enter # of adults and children

Enter Name, Email and Phone

Click Submit

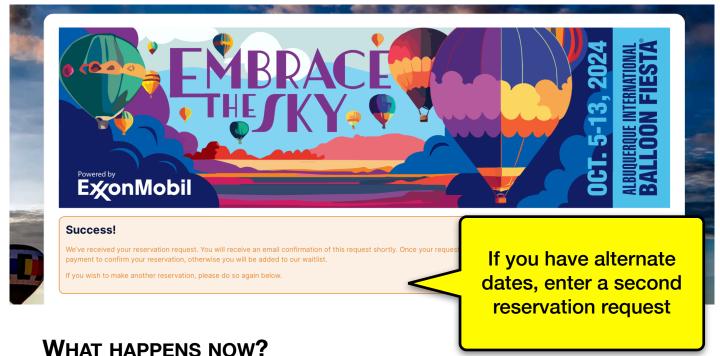


## **Your Reservation Reques**

Check-In Date (3 night minimum) *	1	Check-Out Date *		
Site Types Only the first available Preference #1 *	e preference will be reserved. Preference #2 Optional	Preference #3 Optional		
Select Site Type	2 Select Site Type	<ul> <li>✓ Select Site Type</li> </ul>	All fields with a $\star$	
Preference #5 Optional	Preference #6 Optional	Preference #>		
Select Site Type	<ul> <li>✓ Select Site Type</li> </ul>	<ul> <li>✓ Select Site Type</li> </ul>	are required.	
Equipment Type Select Equipment Type	3	Equipment Length     Not Applicable (For Ten	nts Only) ~	
Adults *		Children *		
Number of Adults		✓ Number of Children	V Number of Children V	
First Name *	5	Last Name *		
Email *		Phone *		







- You will receive an email acknowledging your reservation request.
- The system will then work to assign you to a lot based on your preferences and the time you submitted your request.
- When the system assigns you to a lot, you'll receive a second email confirming that lot and provide your with a link to provide payment information.
- You have 24 hours to complete payment or your reservation will be canceled and the slot assigned to the next person on the list.
- Upon payment, you'll receive another email with full confirmation of your reservation.

## TROUBLESHOOTING

Check your email for confirmation/payment emails

- May take up to an hour to arrive
- Check Junk and Spam folders
- Contact us at <u>RVspace@balloonfiesta.com</u> if you don't get it within 24 hours.





- Know what locations you want (See the map on page 1 or online)
- Put them in a prioritized list.
- Know your rig type/size and number of adults/children in your group
- Be Ready and move quickly
- Remember you are making a reservation REQUEST
- You will be given your highest priority available based on the time you submitted your request
- Once you receive a lot confirmation email, you have 24 hours to submit payment before your reservation is canceled.
- Questions about the process can be directed to <u>RVspace@balloonfiesta.com</u>

The Balloon Fiesta/Staylist RV reservation site goes live at 9 AM MST on January 10, 2024. Thousands of people will attempt to get a reservation request at exactly that moment. Be prepared with your information, and move quickly for the best chance to get a reservation.

We do expect to hit the maximum number of reservation requests quickly.

At that point, the site will close and no more requests can be accepted.

Thank you for your interest in reserving an RV space at the 52nd Albuquerque International Balloon Fiesta.