

Most area shifts run approximately 5-6 hours in length, unless otherwise noted.

AREA	DESCRIPTION	NOTES
Artisans Tent		
Balloon Discovery Center	This is a hands-on learning center for kids of all ages to learn about the sport and science of ballooning. Team members interact with the guests and engage them with exhibits.	
Bike Valet	Like a coat check or a vehicle valet, this team parks and locks up bicycles for guests who have pedaled into the event.	
Chase Crew Enrollment	This team coordinates with our balloon pilots to determine which of them need crew members, and then they recruit and enroll crew members from among event visitors and guests.	
Courtesy Shuttles	This team transports the guests in golf carts and other vehicles within various routes around the park or to the parking lots.	Shifts run 6-7 hours in length.
Entertainment Team	This team manages the entertainment we feature both on the Main Stage and the strolling performers on Main Street. Some experience in the entertainment industry is helpful but not necessary.	
Field Services		
Office Reception Desk	This team supports the receptionist at the Balloon Fiesta offices in answering phones and assisting walk-in guests.	Team members needed June-October during regular office hours.
Gondola Club	This is our high-end all-inclusive dining area. Navigators who work at the Gondola Club help with registration, light foodservice such as cleaning tables, driving shuttle carts, and generally assisting the guests.	
Greeters	This team greets the guests at a variety of admission gates and distributes event maps and answers questions	This team works short shifts – usually 3 hours.
Group Tours Hospitality	This team greets the tour busses filled with event visitors, escorts them to the hospitality tent, does some light foodservice and answers questions for the guests	
Information Booths	These volunteers answer questions about the event, ballooning, and some questions about sightseeing around New Mexico	
Merchandise Tent Support	This team helps stock and manage our Official Merchandise tents while service groups handle transactions. Tasks include moving merchandise from area to area,	Some heavy lifting involved. Shifts may run up to 8 hours long.

	maintaining and straightening merchandise displays and tent area, and generally supporting the operations of the tent.	
Navigator Hospitality Tent	This is our volunteer tent, so these team members set up the booth and manage light foodservice for the rest of the volunteers	Shifts available morning, mid-day and evening. These team members often also help with Pilot Parties and Music Fiesta ushering.
Packing & Distribution Team	This team helps pack the hundreds of swag packs given to pilots, RV guests, media and other Navigators. They also operate distribution and may assist with pilot registration.	This team works mid-day shifts 2-4 weeks prior to Balloon Fiesta.
Park & Ride	This team assists in managing our park & ride service, assisting guests as they arrive at the park, and managing queues as they ready to depart	
Pilot Hospitality	This team serves breakfast to the pilots and crew. Light foodservice is involved, and it's a position best for early-morning people!	Shifts start very early – usually between 3:30-4:00 a.m. and end around 7:00 a.m. Morning shifts only.
Pilot Parties	This team helps set up, take tickets and tear down for the various parties we host throughout the event	Shifts for this team are mid-day and some evenings. Some set-up involved.
Propane	This team assists the pilots and manages the lines as they arrive at the propane station to refill their tanks. This is a mid-day assignment, so it's good for folks who might not be early risers, or for those who might like to help in another area, such as (Pilot Hospitality) first thing in the morning.	Shifts for this team are mid-day.
Traffic	This team does most of their work over the weekend before the event, setting up flagging and signage in the areas surrounding the park. That's a good team to work on in advance, then help with the Park & Ride team during the event.	This only a 1-day assignment, working on the Saturday 1 week prior to the start of Balloon Fiesta.
International Pilot Welcome Committee	This team assists first-year international pilots who are new to Balloon Fiesta. Tasks may include communicating with them prior to their travel to Albuquerque, meeting them at the airport, assisting with rental car pick-up, orienting them to Balloon Fiesta park, and other support.	Team members must be familiar with Albuquerque area, and available mid-day in the week prior to Balloon Fiesta.
Warehouse Support	This team assists with receipt and management of merchandise and other shipments arriving into the Balloon Fiesta warehouse.	Mid-day help needed as early as August.

RV Team (Workampers)	This team assists in preparation of RV lots and facilitates guest arrival.	See http://www.balloonfiesta.com/operations/volunteering/workamping
*Music Fiesta - This is a 1-day assignment during our music concert on Saturday, Oct. 14.		
Ushers	The tasks would include showing people to their seats, helping with ticket questions, and working the gates to ensure that guests have the correct ticket.	
Backstage Hospitality	This team supports the performers by maintaining the hospitality area, managing the meet and greet sessions, and general runners. No backstage experience necessary.	